

YQR Review

Regina International Airport Community Newsletter

Fall
2011
Issue

WHY FLY YQR? WE ASKED. YOU ANSWERED.

by Jim Hunter, CEO, Regina Airport Authority (RAA)



Jim Hunter (RAA CEO) awarding the Why Fly YQR grand prize to Nadine and Gerard Rousseau.

Regina Airport Authority held its Why Fly YQR contest this August and received hundreds of responses to the question: Why do you fly YQR?

The most creative and compelling reasons won daily prizes throughout the month of August (free hotel night stay at Days Inn Regina Airport West). All daily winners were entered into a grand prize draw on September 1 which included two free direct flights via YQR, 2 nights

in a Days Inn Regina Airport West suite, free parking and transportation to and from the hotel, a \$50 voucher to the Aviator Grill, and a Stay in Regina prize package. The grand prize (valued at almost \$3,000) was awarded to Gerard and Nadine Rousseau. The Rousseaus plan to use the tickets to fly direct to Mexico or the Caribbean this winter.

The Rousseaus were among the hundreds of passengers who told us why they choose YQR as their gateway. Here is what we heard:

- **Fast** - YQR is quick, easy and hassle-free airport to travel through.
- **Friendly** - YQR staff is helpful and exhibits Saskatchewan hospitality.
- **Local** - the community values its local airport and the services it provides.
- **Growing** - As demand for YQR grows, so does the variety of flight options, making it easier to get where you want to go.

Thanks to all who engaged in our contest. Regina Airport Authority is delighted to receive so much valuable feedback from our community.

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Regina
International
Airport

● **PARKING TIPS AT REGINA INTERNATIONAL AIRPORT**
by Rick Proulx, Manager of Airport Operations, Regina Airport Authority



As the airport continues to grow, so does the demand for parking options. Regina International Airport (YQR) has limited curbside parking and kindly asks that drivers remember the following guidelines:

Curbside Parking Guidelines

- If you are dropping someone off, and will be less than 3 minutes on the curb, please continue to use the curbside drop off parking option.
- For all other short-term stays, we ask that you use the short-term parking lot. Stays in the short-term lot for under 20 minutes are FREE by inserting your ticket at the gate.
- Unattended vehicles and those vehicles that exceed the 3 minute maximum may be ticketed.

Thank you for your cooperation to ensure that the curbside space can accommodate the travelling public.

● **RUNWAY ENHANCEMENT COMPLETE**
by Steve Burchi, VP Operations, Regina Airport Authority



Aerial photos of the newly resurfaced runways

the safety margin on takeoffs and landings, and to anticipate future Transport Canada regulations.

The apron expansion on the north end of the terminal building is still underway and is expected to be complete this October.

The apron expansion will allow us to house more overnight aircraft and to make it easier to manoeuvre aircraft on the apron.



Regina Airport Authority is pleased to announce that the runway construction on both our main (13/31) and crosswind (08/26) runway is now complete.

We sincerely thank you for your patience during this essential project, which will give our runways another 15+ years of useful life. This project also incorporated the addition of runway end safety areas (RESAs) to enhance

TENANT PROFILE: EXPRESS AIR TO SASKATOON

by Lisa Hryciw, West Wind Aviation

ExpressAir, operated by the West Wind Group of Companies, has a daily service during the week between Regina and Saskatoon. The Regina International Airport portion of this service is operated out of the Aerocentre (just south of the main terminal).

This convenient 45 minute flight service is gaining popularity amongst the Saskatchewan business community because it offers the following:

- Frequent Monday to Friday flights between West Wind's Saskatoon and Regina Aerocentres
- Friendly and fast check-in, with no lineups (check in 15 minutes prior to departure)
- Complimentary electrified parking
- Convenient online booking
- No restrictions and no penalty cancellations
- Corporate accounts and volume discounts
- Prearranged taxi service upon arrival
- A variety of in-flight refreshments and snacks

As ExpressAir's service and other West Wind flight activity continue to grow at the Regina International Airport, so does its requirements for enhanced facilities. This summer, a major parking lot expansion was completed and more renovations are expected to follow.



Departures from SASKATOON			Departures from REGINA		
Departs	Flight No.	Arrives	Departs	Flight No.	Arrives
Monday, Tuesday, Wednesday, Thursday			Monday, Tuesday, Wednesday, Thursday		
Saskatoon 7:00 AM	#301	Regina 7:45 AM	Regina 7:00 AM	#302	Saskatoon 7:45 AM
Saskatoon 8:00 AM	#303	Regina 8:45 AM	Regina 8:00 AM	#304	Saskatoon 8:45 AM
Saskatoon 1:00 PM	#305	Regina 1:45 PM	Regina 12:00 PM	#306	Saskatoon 12:45 PM
Saskatoon 4:00 PM	#307	Regina 4:45 PM	Regina 4:00 PM	#308	Saskatoon 4:45 PM
Saskatoon 5:00 PM	#300	Regina 5:45 PM	Regina 5:00 PM	#310	Saskatoon 5:45 PM
			Extra flight on Thursdays		
			Regina 5:00 PM	#314	Saskatoon 5:45 PM
Friday			Friday		
Saskatoon 7:00 AM	#301	Regina 7:45 AM	Regina 8:00 AM	#304	Saskatoon 8:45 AM
Saskatoon 12:00 PM	#311	Regina 12:45 PM	Regina 1:00 PM	#312	Saskatoon 1:45 PM
Saskatoon 4:00 PM	#307	Regina 4:45 PM	Regina 5:00 PM	#310	Saskatoon 5:45 PM

ExpressAir does not operate on statutory holidays.

Looking to make a quick trip between Saskatchewan's two main cities? *Experience the ExpressAir difference.*

ABOVE & BEYOND: AEROGUARD'S MIKE & BRANDI

submitted via CATSA from an anonymous passenger

The following is a compliment submitted by a passenger in response to the efforts of two Aeroguard security screening officers at Regina Int'l Airport:

"...This August, I was waiting to board a flight when I had a grand mal seizure in the waiting room. 2 of the Screening officers, Mike and Brandi came quickly to my response, called 911, calmed my 2 children, and spoke to my parents on the phone, informing them of the situation and requesting they come get my children. If it wasn't for

these folks, it could have been a terrible experience but they made it bearable and even came up to hug me and my children when we came through the next week. Way to go! Please pass this along to these staff and their superiors - people like this need to be acknowledged. Thank you."

Regina Airport Authority extends a big THANK YOU to both Mike and Brandi for going above-and-beyond the call of duty. We are lucky to have people like you representing Regina International Airport.

PREVENT FIRES THIS FALL

by Jamie Smith, Firefighter, Regina Airport Authority



Fire Prevention Week 2011

The Fire Prevention Week 2011 theme is, "Protect your Family from Fire" which focuses on keeping you, your family and your community safe from fire. The topic builds on the theme of 2010 which stressed the importance of smoke alarms and educating the public on the installation, maintenance and testing of smoke alarms. This year's theme is designed to help educate families on how to plan and practice escaping from their residence should a fire occur.

History of Fire Prevention Week

The history of fire prevention has its roots in the great Chicago Fire that occurred on October 8, 1871. The massive fire lasted 27 hours and took a terrible toll killing 300 people, leaving 100,000 homeless and destroying 17,000 structures. The popular story is that a cow knocked over an oil lamp in the O'Leary barn. The Chicago Fire devastated an area approximately 7 km long and 1 km wide. The fire remained so hot that it was days before residents could start to survey the damage.

As a result in 1911, Americans chose the date of October 9 to remind people of the importance of fire prevention.

A less known fire is that which occurred in 1916 at the Canadian House of Parliament. On February 3, a small fire started in the Parliament Reading Room, where the Centre Block's Hall of Honor is now located. Fire reduced all but the north-west wing and the Library to a charred shell. In October of the same year, the first Canadian Fire Prevention Day was proclaimed by the province of Ontario. In 1919 the first Canadian National Fire Prevention Day proclamation was issued by the Governor-General.

From the beginning, it was apparent that a united effort between Canada and the United States would give the work a greater driving force. To this end, fire prevention organizations in both countries have always supported a common date at federal, state, provincial and municipal levels. By 1923, both countries designated the week of October 9 as Fire Prevention Week.



Firefighter Kelly Schwartz in front of the promotional display the Regina Int'l Airport Fire Department put together for Fire Prevention Week.

Visit the National Fire Protection Association's website at firepreventionweek.org for more tips and tools on fire prevention.



CBSA LOOKS FOR NEW TALENT

by Mike Fogarty, Canadian Border Services Agency (CBSA)



Canada Border Services Agency

Agence des services frontaliers du Canada

Do you know someone who is attending post secondary schooling and is interested in student employment with the federal government? A child, a family member, a friend, or yourself?

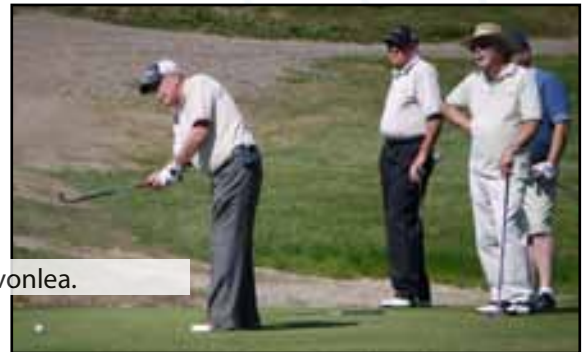
Look no further. CBSA is a great employer that is always looking for students to train. If you would like more information on this exciting career opportunity, please contact Mike Fogarty at mike.fogarty@cbsa-asfc.gc.ca or 306-780-6217.

PUTTING BEARS IN THE HANDS OF SICK KIDS

By Kevin Hembroff, Fire Chief & Manager Airport Safety, Regina Airport Authority

August 26 was host to Regina Airport Authority's Annual Golf Tournament in Avonlea. We had another great year with golfers coming out to enjoy the golf, the company, and the beautiful weather.

This year's proceeds for the tournament's raffle draws were matched by the RAA and then donated to a local children's charity, Teddy Bears Anonymous. This worthy cause donates bears to sick children in the Regina hospitals on a year-round basis. Every dollar raised by Teddy Bears Anonymous is put towards buying bears for sick children.



Another beautiful day for golf in Avonlea.

ABOVE AND BEYOND: ASHLEY FROM NATIONAL

an excerpt taken from Jennifer Sugai, Regina LeaderPost
August 6, 2011

//A big 'Thank you' goes out to Ashley at National car rental at the Regina Airport...On July 29, I was to arrive in Regina at 11: 55 p.m. Because of the storm, we were not able to land until 2 a.m. and I figured I was going to be spending the night in the airport.

Was I ever surprised and happy to see that Ashley from National was waiting for me with a smile on her face, even though it was the Friday night of the long weekend.

I want to thank Ashley for staying and making sure I had a car for the last three hours of my trip. My family and I want to thank her for making sure I made it to my family reunion and did not miss any of those precious memories. Thanks again, Ashley, you rock!"

Kudos Ashley and a big THANK YOU from all of us at Regina Airport Authority!

CELEBRATING 20 YEARS OF HARD WORK

by Marcus Rudy, Regional Director of Operations,
LS Travel Retail North America

Judy Snider joined LS Travel's team at YQR in 1991 as a part time Sales Associate and instantly made a strong impression with her work ethic, natural retail talent and customer service skills. Judy's abilities quickly earned her promotions: to full time Associate and then to Assistant Manager (1992), and to Store Manager (2008). In 2010, LS Travel restructured with a more demanding role for field operators: the new Area Manager position included more complex tasks such as long range planning, employee engagement, landlord relationship development and higher expectations for the customer experience. Judy was a natural selection for the new role in Regina and she has blossomed into one of the company's best Area Managers, assembling and maintaining an excellent staff.

On August 26 we celebrated Judy's 20th anniversary with LS Travel with an in-store reception and it was excellent to see a strong turn out from the Relay staff, the Airport Authority and the other service providers. It was truly enjoyable to witness the respect and genuine affection that the airport community feels for Judy. Congratulations Judy on 20 wonderful years of providing an essential service to the passengers at the Regina International Airport.



NEED TO WARM UP THIS WINTER?

by Lori Sly, Director of Communications, Regina Airport Authority



YQR's 2011-2012 winter charter season is getting ready to take flight. In addition to the current Mexico, Jamaica, Cuba, Dominican Republic and United States roster, the following flights have been added:

- A 2nd weekly flight to Phoenix, Arizona with WestJet
- A once weekly flight to Panama City, Panama with Air Transat

YQR has as total of 18 weekly flight (~2300 seats) to sun destinations this winter.

FIREHOUSE RECIPE: CAP'N CRUNCH FRENCH TOAST

by Ray Silzer, Firefighter Captain, Regina Airport Authority



Ingredients for French Toast:

¾ cup heavy cream
 3 large eggs, lightly beaten
 2 tablespoons sugar
 1 teaspoon pure vanilla extract
 3 cups Cap'n Crunch cereal
 8-10 slices bread, such as Texas toast or French bread
 Butter for cooking

Ingredients for Topping:

1 cup heavy cream
 2 tablespoons confectioner's sugar
 1 teaspoon pure vanilla extract
 2 cups fresh berries

Cooking Instructions:

1. Mix the cream, eggs, sugar, and vanilla in a large bowl and whisk until combined.
2. Put the cereal in a storage bag and use a rolling pin to crush cereal until it resembles cracker meal. Transfer the cereal to a shallow dish.
3. Dip pieces of bread into the cream mixture until soft but not completely soaked. Let excess liquid drip from the bread, then press into the cereal crumbs to coat evenly. Place on a sheet pan.
4. Heat a large skillet or griddle over medium heat, add butter as needed, and cook the bread until caramelized on both sides (about 6 to 8 minutes total).
5. For the topping: Beat the cream, sugar, and vanilla in a large bowl with a hand mixer to soft peaks.
6. Dollop on top of the French toast and serve with berries.

WHAT'S COOKING AT THE AVIATOR GRILL?

by Diane Uhryn, Eurest Dining Services, Regina International Airport



Coming soon!

Deli subs are scheduled to arrive shortly at the Aviator Grill at Regina International Airport.

Did you know?

Eurest Dining Services does cakes! Order a decorated cake for your special occasion.



A WARM WELCOME AND FOND FAREWELL

by Curtis Tutthill, Corporate Administrator, Regina Airport Authority

RAA Employee Changes

Regina Airport Authority is pleased to welcome our new plumber, Ryan Pope. We also say goodbye and best wishes to Building Technician, Rick Penner, who has retired after 30 years of service for Regina Airport Authority.

Changes on the RAA Board of Directors

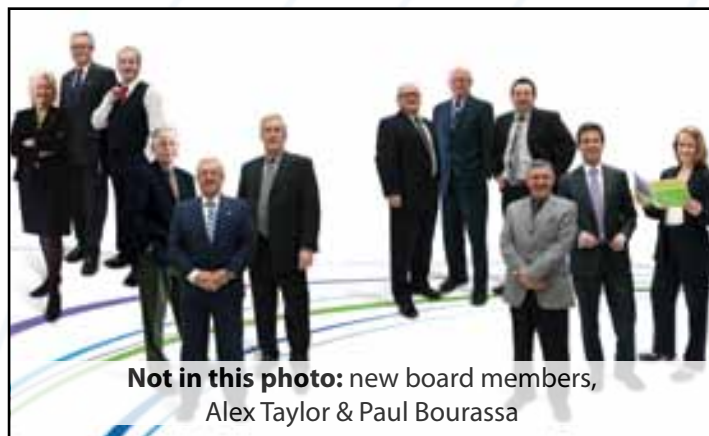
Regina Airport Authority welcomes our two newest board members, Alex Taylor and Paul Bourassa. We also bid farewell to Larry Schneider (Chair), Blair Ross and David MacLeod. RAA's Chair of the Board of Directors is now Bob Linner.



Ryan Pope (plumber) joins the RAA team

GUIDING THE WAY - RAA'S GOVERNANCE MODEL

by Bob Linner, Board Chair, Regina Airport Authority



Not in this photo: new board members, Alex Taylor & Paul Bourassa

Many people do not realize that the Regina Airport Authority (RAA) is a non-profit, non-government organization that is governed by a Board of Directors. RAA's Board currently consists of eleven business leaders that are well connected to the communities it serves.

The board fosters the long-term success of the Airport: it provides strategic direction and oversight while

supervising and delegating operating authority to Management.

RAA's board include the following directors:

- Bob Linner, Chair
(nominator: Province of Saskatchewan)
- Brian Martynook, Vice-Chair
(nominator: City of Moose Jaw)
- James Rybchuk, Secretary (nominator: City of Regina)
- Paul Bourassa (nominator: City of Regina)
- Frank Flegel (nominator: City of Regina)
- Catherine Roberts (nominator: City of Regina)
- Vaughn Solomon-Schofield (nominator: City of Regina)
- Larry Smart (nominator: R.M. of Sherwood)
- Alex Taylor (nominator: City of Regina)
- David Walsh (nominator: Regina Airport Authority)
- Ken Waschuk (nominator: Government of Canada)

Note: one Regina Airport Authority position and one Government of Canada position currently are vacant.

Have newsletter content? Send to comments@yqr.ca.

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